

Sales & Marketing Update

Trade Advice



Commissionable Voucher Fare Amounts for Travel Agent Bookings

Date: 2 Mar 2016
Reference: T.A. 2 - 2016

Effective: **Monday 14 March 2016**

To assist Travel Agents to reconcile their accounts, Queensland Rail Travel Sales Consultants will now provide agents with the value of the fare for the voucher amount for concession bookings at the time of booking.

The voucher amount is applicable to Queensland Pensioners, TPI/EDA Veterans and Carers using their Rail Travel Entitlements.

Queensland Rail Travel Sales Consultants will quote the Gross voucher amount to the agent when making the booking and add this amount into the Booking Notes for future requests for this information.

The Business Development Associates will be able to assist agents who aren't sure of the commission they will earn on the voucher amount.

No change applies to the existing process for the cash component of the fare. (The amount you collect from the customer)

Please note that the administration fee for Queensland Pensioners using rail travel entitlements is still non-commissionable.

If you require further information please contact your Business Development Associate or our Customer Contact Centre.

Business Development Associate
Qldrailtravel@qr.com.au

Customer Contact Centre
1800 806 468
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