



# Concession Rail Fares

## Queensland Pension Rail Entitlements

The information and fares on this fact sheet are applicable for the following customers :

- Holders of a current Queensland Pensioner Concession Card issued by the Department of Human Services or the Department of Veteran Affairs.
- Holders of a current Australian Government DVA Health Card endorsed as WAR WIDOW/WIDOWER - Queensland Residents only.
- Holders of a current confirmation letter confirming the customer is a spouse/partner of a TPI/EDA Veteran Travel Pass holder - Queensland Residents only.

## Entitlements

Queensland Resident Pension Card holders are entitled to four (4) Queensland Pension rail travel entitlements each calendar year.

The four (4) Queensland Pension rail travel entitlements can be utilised in various ways depending on the rail accommodation booked:

- **Economy and Premium Economy Seat:** One-way trip using one (1) entitlement for each trip. Cost of \$25 per person (administration fee only<sup>#</sup>).
- **Business Seat:** One-way trip using two (2) entitlements for each trip. Cost of \$50 per person (administration fees only<sup>#</sup>).
- **First Class Twin Sleeper:** One-way trip using two (2) entitlements for each trip. Cost of \$239 per person (Which includes administration fee<sup>#</sup>, sleeping berth and mandatory meal charges).
- **First Class Single Sleeper:** One-way trip using two (2) entitlements for each trip. Cost of \$239 per person (Which includes administration fee<sup>#</sup>, sleeping berth and mandatory meal charges).
- **RailBed:** One-way trip using two (2) entitlements for each trip. Total cost varies depending on the travel sector. For example, the cost is \$200 Brisbane to Cairns. (Which includes administration fee<sup>#</sup>, sleeping berth and mandatory meal charges).

Refer to the adjacent fare table for examples or contact Queensland Rail Travel for more fare information.

<sup>#</sup>The administration fee (\$25 per entitlement used), is non-refundable. Travel in RailBeds and First Class sleepers require an additional upgrade paid for berth and meals which are mandatory inclusions in these accommodation types. Refer to the adjacent fare table for examples or contact Queensland Rail Travel for more fare information.

## Children of concession card holders

Children of Queensland Pension concession card holders only travel at no additional cost in seats under the following circumstances:

- The child must be listed on the Queensland Pension Concession Card (PCC) as a dependant, and
- The child is travelling (same class, journey and carriage) with the customer on whose card they are listed, and
- The primary card holder must travel with them and is utilising a pensioner travel entitlement, and
- Children over 16 years of age must still attend school

All berths/beds require additional payment for all those travelling.

## Carers

For Queensland Pensioners with a disability or other special care requirement travelling on pensioner rail travel entitlement card, their carer may also be eligible for free rail travel. Requests for carer travel must be substantiated by a Companion Card or a letter (no less than two years-old) from a doctor, or an association for people with a disability with details of the customer's disability and the requirement for a carer to travel with them.

Travel for carers must be the same class, carriage and journey as the pensioner they are accompanying. Additional charges such as sleeper fees and meals must be paid.

Carers travelling on the entitlements of the pensioner are expected to provide nursing, mobility assistance and perform all associated assistance tasks on the journey.

## Spirit of Queensland

<b>Premium Economy Seat</b>	1 entitlement	
	Total one-way	\$25.00*
<b>RailBed (sleeps 1 person)</b>	<b>Brisbane to Townsville</b>	
	meals inclusive	\$127.00*
	(per person)	
	2 entitlements	\$50.00*
	<b>Total one-way</b>	<b>\$177.00*</b>
	<b>Brisbane to Cairns</b>	
	meals inclusive	\$150.00*
	(per person)	
	2 entitlements	\$50.00*
	<b>Total one-way</b>	<b>\$200.00*</b>

## Tilt Train

<b>Economy Seat</b>	1 entitlement	
	Total one-way	\$25.00*
<b>Business Seat</b>	2 entitlements	
	Total one-way	\$50.00*

## Spirit of the Outback

<b>Economy Seat</b>	1 entitlement	
	Total one-way	\$25.00*
<b>First Class Twin Sleeping Berth (sleeps 2 people)</b>	<b>Brisbane to Longreach</b>	
	meals inclusive	\$189.00*
	(per person)	
	2 entitlements	\$50.00*
	<b>Total one-way</b>	<b>\$239.00*</b>
	(per person)	
<b>First Class Single Sleeping Berth (sleeps 1 person)</b>	<b>Brisbane to Longreach</b>	
	meals inclusive	\$189.00*
	(per person)	
	2 entitlements	\$50.00*
	<b>Total one-way</b>	<b>\$239.00*</b>

## The Westlander and The Inlander

<b>Economy Seat</b>	1 entitlement	
	Total one-way	
	Includes complimentary in-seat snack pack	\$25.00*

**\*Conditions apply:** Prices are valid for Queensland Pension Concession Card holders with valid entitlement card and sufficient entitlements remaining. RailBus Coach Connection not included. Prices are subject to change without notice. Rebooking, cancellation and itinerary amendments may incur additional fees.

## Break of Journey and Connections

A break of journey is permitted if requested at the time of booking with the relevant dates of travel and destinations advised. Additional sleeper fees will be charged if additional nights are required. Changes to a ticketed booking may incur additional fees and required entitlements. Break of journey is only permitted if re-joining at the same station and no back tracking is allowed.

A break of journey example is Brisbane to Hervey Bay<sup>#</sup>, Hervey Bay<sup>#</sup> to Airlie Beach<sup>#</sup> then Airlie Beach<sup>#</sup> to Cairns, all using the one (1) entitlement in economy/premium economy seats and paying the one \$25 fee.

Entitlements may be used if booking connecting services. For example, from Brisbane to Mt Isa using one (1) entitlement for this through journey for travel from Brisbane to Townsville with a connection at Townsville for travel to Mt Isa.

The one-way fare based on Premium Economy Seating availability on the Spirit of Queensland and Economy Seating on the Inlander service is \$25 per person using the one entitlement.

Two entitlements per person and upgrades apply if RailBeds are booked to Townsville. The one-way fare Brisbane to Mt Isa based on RailBed availability on the Spirit of Queensland and Economy Seating on the Inlander service is \$177 per person using the two entitlements.

<sup>#</sup>Using connecting RailBus services

## Using entitlements

To use your entitlements you will need to have a valid Concession Card or letter at the time of ticketing and during travel.

For Queensland Pension Concession card holders and Australian Government DVA Health Card endorsed as WAR WIDOW/WIDOWER - Queensland Residents only, a 50% concession on the full adult rail fare applies once all four (4) travel entitlements have been used for the calendar year.

The 50% concession does not apply to a spouse/partner of a TPI/EDA Veteran Travel Pass holder once the four (4) travel entitlements have been used.

Please note if you have not used your Concession entitlements on our services we need to verify your concession card prior to booking these concession rates.

This can be completed by either:

- Phoning our Customer Contact Centre on 1800 872 467 open daily between 7am and 7pm to answer some verification questions
- Presenting your card in person at one of our Travel Centres, Ticketing Stations or a rail accredited Travel Agent
- Or by emailing (front and rear side) a scanned or photograph copy, through to email address reservations@qr.com.au along with your name.

Concession cards used to purchase discounted tickets must be carried whilst travelling for presentation to onboard staff and Authorised Officers on request. Authorised officers may issue Penalty Infringement Notices or Warning Notices for customers travelling on a concession fare ticket for which they are not entitled. Fines apply for travel on an invalid concession ticket.

[queenslandrailtravel.com.au](http://queenslandrailtravel.com.au)  
1800 TRAINS (872 467)



Queensland Pension Card (Front)



Queensland Pension Card (Back)



Queensland Pension Card DVA (Front)



Queensland Pension Card DVA (Back)



War Widow Veteran (older version Front)



War Widow Veteran (new version Front)