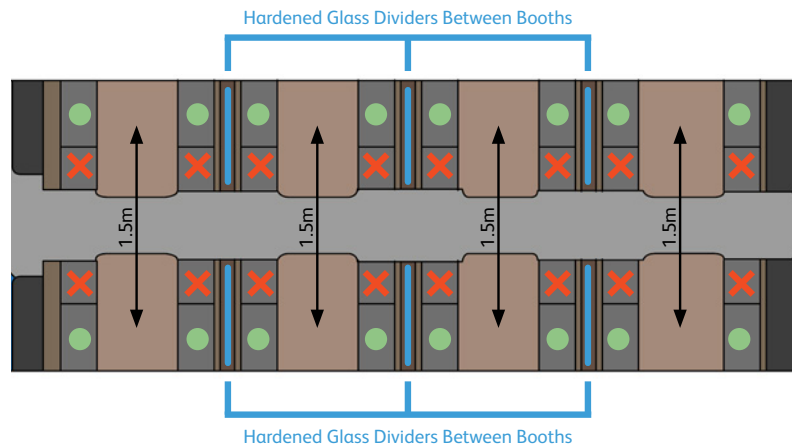


Queensland Rail Travel has worked closely with Industry and Government Departments to ensure that we can deliver an experience on the Spirit of the Outback that complies with the COVID safe requirements. The safety of our customers, our employees and the communities we visit is paramount.

Social Distancing Measures in the Tuckerbox Restaurant Carriage

The Tuckerbox Restaurant Carriage usually accommodates a maximum of 32 people per seating, on eight tables (booths) of four. We will reduce capacity by 50% and only allow a maximum of 16 people per seating, with a maximum of two people per table (booth):

- Each couple will be separated from the next couple, window to window, by 1.5m (two seats and an aisleway separating them).
- Each table will be separated from the table in front and behind by a hardened glass divider.
- All customers will be allocated the same assigned tables for their full journey duration.
- Couples, or companions, travelling together can be seated together at a table utilising the window seats.
- Single customers travelling alone will be seated at a table by themselves.



Cleaning and Hygiene Practices

Strict cleaning and hygiene practices are already in place, in line with our current COVID Safe requirements, including but not limited to:

- All surfaces are sanitised between seatings.
- Menus are laminated and cleaned between seatings.
- Fresh table linen is used between seatings.
- Hand sanitiser is available for employees and customers.
- Crockery, cutlery and glassware is thoroughly cleaned after each meal.
- Food is served on individual plates - there are no share plates.
- Mealtimes are limited to 1.5 hours per seating maximum, less where possible.

Please visit our [website](#) for further information in relation to Novel-Coronavirus - COVID-19.

Collection of Contact Details and Communication of Dining Arrangements

The following information will be discussed with customers:

- Contact details to be captured (and stored for 56 days).
- Seating arrangements in the Tuckerbox Restaurant carriage will be advised.
- A full refund will be provided if customers choose to cancel due to the social distancing requirements.

To ensure we protect everyone against the spread of COVID-19 it is a requirement that all Spirit of the Outback First Class customers provide their contact details before travelling with us.